

Retail Crime Survey

We are working hard on your behalf to raise awareness of retail crime with politicians, the police and the public so that they can better understand what you have to deal with on a regular basis. You can help us by filling in this short survey and returning it using the pre-paid envelope provided. Thank you.

1. In which local authority is your shop located?

2. How often have the following incidents occurred in your store over the last 12 months?

Shoplifting	
Break-ins	
Violence against staff	
Armed robbery	
Store vandalism	
Verbal/physical abuse when sale refused	
Verbal/physical abuse when asked for proof of age ID	

3. How often does each of the following incidents occur in your store?

Tick one for each of the following incidents	Daily	Weekly	Monthly	Annually	Never
Shoplifting	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Break-ins	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Violence against staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Armed robbery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Store vandalism	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Verbal/physical abuse when sale refused	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Verbal/physical abuse when asked for proof of age	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

4. Is it your perception that the following incidents are becoming more or less frequent?

Tick one for each of the following incidents	More frequent	Less frequent	About the same
Shoplifting	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Break-ins	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Violence against staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Armed robbery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Store vandalism	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Verbal/physical abuse when sale refused	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Verbal/physical abuse when asked for proof of age	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

5. When you report the following incidents to the police how do you find their response?

Tick one for each of the following incidents	Very Helpful	Satisfactory	Unsatisfactory	Very unhelpful
Shoplifting	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Break-ins	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Violence against staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Armed robbery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Store vandalism	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Verbal/physical abuse when sale refused	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Verbal/physical abuse when asked for proof of age	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

6. How likely are you to report each of the following incidents to the police?

Tick one for each of the following incidents	Very likely	Likely	Unlikely	Very unlikely
Shoplifting	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Break-ins	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Violence against staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Armed robbery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Store vandalism	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Verbal/physical abuse when sale refused	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Verbal/physical abuse when asked for proof of age	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

7. Please estimate how much retail crime (theft/vandalism/violence) has cost your store in total over the last 12 months?

£

8. Please estimate how much has been spent on security and preventative measures for your store over the last five years?

£

9. For the incidents you have reported to the police have you been satisfied with the penalties imposed?

Tick one for each of the following incidents	Very satisfied	Satisfied	Unsatisfied	Penalty unknown
Shoplifting	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Break-ins	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Violence against staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Armed robbery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Store vandalism	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Verbal/physical abuse when sale refused	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Verbal/physical abuse when asked for proof of age	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>